

Please fax completed order form to 972-503-1104



FOR OFFICE USE ONLY		
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### Residential DSL Order Form

Name: \_\_\_\_\_

Install Address (please print clearly): \_\_\_\_\_

Phone Number DSL service to be installed: \_\_\_\_\_

Customer Contact Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Billing Term for DSL Services: All DSL services are billed on a monthly basis.

Credit Card Number: \_\_\_\_\_ Exp Date: \_\_\_\_\_

I authorize Waymark Internet Services, Inc. to automatically charge my credit card each month for my DSL Internet services and phone circuit.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Local Telephone Company: Southwestern Bell      Verizon

Level of Service or Speed: \_\_\_\_\_ New      Upgrade      Downgrade

Operating System : \_\_\_\_\_

DSL Equipment: (circle one)      Please Order Modem Self Install Kit      I have my own equipment

USB Port:    Yes    No    I don't know

**Important things to know:**

1. Typical installations take around 3 weeks and could be longer due to difficulties encountered by the telephone companies.
2. If you have to report a trouble ticket on your line you may do so Mon-Fri 8-5 pm. This is necessary due to the hours the telephone company will work on dsl circuits.
3. Typical repair times on dsl circuits (depending on the problem) range from 1-7 days.
4. We highly recommend keeping a modem in your machine for an alternative connection if your circuit does go down.

Authorization

I authorize Waymark Internet Services, Inc. to order DSL service from my local telephone company on my behalf. I understand that I am responsible for installation and recurring charges billed to me directly by the telephone company. I understand that in the event I choose to cancel my DSL service it is my responsibility to contact Waymark Internet Services, Inc., give a 30 day written notice to disconnect the DSL circuit and I am responsible for any cancellations fees incurred.

Authorized Representative \_\_\_\_\_ Date: \_\_\_\_\_