



Dial Up ISDN Order Form

Your Company Name: \_\_\_\_\_

Install Address (please print clearly): \_\_\_\_\_

ISDN Phone Number or SPIDS: \_\_\_\_\_

Technical Contact Name and Phone Number: \_\_\_\_\_

Technical Contact Email Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Billing Contact Name and Phone Number: \_\_\_\_\_

Billing Contact Email Address: \_\_\_\_\_

Billing Term for ISDN Service: MONTH TO MONTH

Billing Method: Credit Card

Credit Card Number: \_\_\_\_\_ Exp Date: \_\_\_\_\_

I authorize Waymark Internet Services, Inc. to automatically charge my credit card each month for my ISDN Internet services. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Local Telephone Company: Southwestern Bell Verizon
Level of Service or Speed: \_\_\_\_\_ New Upgrade Downgrade

Type of ISDN Modem / Router: \_\_\_\_\_

Important things to know:

- 1. You must order and have an ISDN phone line installed by your local telephone company in order to use ISDN Internet services.
2. If you have to report a trouble ticket on your line you may do so Mon-Fri 8-5 pm. This is necessary due to the hours the telephone company will work on ISDN circuits.
3. Typical repair times on ISDN circuits (depending on the problem) range from 1-7 days.
4. We highly recommend keeping a modem in your machine for an alternative connection if your circuit does go down.

Authorization

I understand that in the event I choose to cancel my ISDN service it is my responsibility to contact Waymark Internet Services, Inc. and give a 30 day written notice and I may do so at http://www.waymark.net/cancel. I understand it is my responsibility to contact my local telephone company to cancel the ISDN phone line. I agree that I am responsible for any cancellations fees incurred by Waymark Internet Services, Inc. or my local telephone company. I understand Waymark Internet Services, Inc. is not responsible for any long distance or other telephone charges incurred by me from my local telephone company.

Authorized Representative \_\_\_\_\_ Date: \_\_\_\_\_
Print Name: \_\_\_\_\_