



Dedicated ISDN Order Form

Your Company Name: _____

Install Address (please print clearly): _____

ISDN Phone Number or SPIDS: _____

Technical Contact Name and Phone Number: _____

Technical Contact Email Address: _____

Billing Address: _____

Billing Contact Name and Phone Number: _____

Billing Contact Email Address: _____

Billing Term for ISDN Service: 1 Year 2 Year 3 Year

Billing Method: Paper Invoice Credit Card

Credit Card Number: _____ Exp Date: _____

I authorize Waymark Internet Services, Inc. to automatically charge my credit card each month for my ISDN Internet services. Signature: _____ Date: _____

Local Telephone Company: Southwestern Bell Verizon
Level of Service or Speed: _____ New Upgrade Downgrade

Operating System for Server: _____

Operating System for Workstations: _____

Type of ISDN Modem / Router: _____

Number of IP's needed for service (Subnet of 8 included with service): _____

Additional fees applied for additional IP addresses

Important things to know:

- 1. You must order and have an ISDN phone line installed by your local telephone company in order to use ISDN Internet services.
2. If you have to report a trouble ticket on your line you may do so Mon-Fri 8-5 pm. This is necessary due to the hours the telephone company will work on ISDN circuits.
3. Typical repair times on ISDN circuits (depending on the problem) range from 1-7 days.
4. We highly recommend keeping a modem in your machine for an alternative connection if your circuit does go down.
5. When running servers such as DNS, Web Hosting, or Mail, we highly recommend having a secondary connection available. This will allow your services to be available in the case of line difficulties.

Authorization

I understand that in the event I choose to cancel my ISDN service it is my responsibility to contact Waymark Internet Services, Inc. and give a 30 day written notice. I understand it is my responsibility to contact my local telephone company to cancel the ISDN phone line. I agree that I am responsible for any cancellations fees incurred by Waymark Internet Services, Inc. or my local telephone company.

Authorized Representative _____ Date: _____